



**BlueCross BlueShield
of Illinois**

November 19, 2009

Dear Provider:

In October, Blue Cross and Blue Shield of Illinois (BCBSIL) announced that effective January 1, 2010, pre-certification would be required for outpatient behavioral health services, including office visits. This letter is to inform you that BCBSIL has decided to rescind the pre-certification requirement for 2010.

BCBSIL is committed to supporting the delivery of quality patient care and controlling rising health care costs. Therefore, in the coming year we will evaluate our program for management of behavioral health services to develop an approach that is both reasonable and effective. In the meantime, we will continue to monitor outpatient utilization.

It is important to note that a few employer groups have purchased an outpatient program which requires BCBSIL members to pre-certify outpatient behavioral health services, including office visits. As always, requirements and related contact information appear on the back of the member's ID card.

If you have questions or need assistance, please contact your Provider Network Consultant (PNC). To find the name of your assigned PNC, please access the Professional Provider Network Consultant List in the Provider Library section of our Web site at www.bcbsil.com/provider.

We value your participation in our provider network, and the care and services you continue to provide to our members.

Sincerely,

Blue Cross and Blue Shield of Illinois